The Great Disconnect: Understanding cyber risk management in the maritime industry

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"Cyber security disconnects exist not just internally within maritime organisations, but across the maritime supply chain, and in how the industry approaches investment and risk."

THE GREAT DISCONNECT

The state of cyber risk management in the maritime industry

Nick Chubb, Patrick Finn & Daniel No

Foreword by Guy Platten, Secretary General of the International Chamber of Shipping

22 One on one interviews

192 Survey responses Data from CyberOwl



The organisational disconnect

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of industry professionals believe their organisation has been the victim of a cyber attack in the last three years. BREAKDOWN BY Seniority Ashore:

44% of EMPLOYEES IN OPERATIONAL ROLES

> 37% OF EMPLOYEES IN MANAGEMENT ROLES

19% OF EMPLOYEES IN LEADERSHIP ROLES

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We regularly conduct cyber security training and drills in my organisation.

> 83% of shoreside employees at shipping companies agree with this statement but only...

67% of seafarers agree.

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73%

of respondents believe their organisation has a cyber security incident response plan. BREAKDOWN BY Demographic:

90% OF PERSONNEL AT SHIPPING COMPANIES

71% SEAFARERS

55% OF INDUSTRY SUPPLIERS

61% OF SENIOR LEADERS



The supply chain disconnect

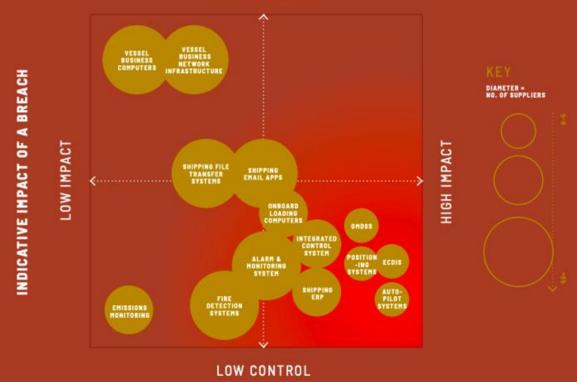
HFW | HFW CONSULTING | CYBEROWL | O Thetius TEAM SOLAR **3RD PARTY** SOFTWARE LIBRARY VIEWER WINDS REMOTE **CLOUD HOSTING** CONNECTED ERP MAINTENANCE EQUIPMENT APPLICATION DATA SOURCE DIRECT SUPPLIERS SUPPLIER SUPPLIER **OPERATIONS** SERVICE MANAGED PARTNER SUPPLIER PDF PILOTS EDITOR SHADOW IT UNAUTHORISED UNWANTED PROGRAMS CHANGES SOFTWARE UPDATES

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SHIPOWNER'S CONTROL OVER SECURITY

(dependent on specific operations of vessel)

HIGH CONTROL





The risk disconnect



3% of cyber attacks resulted in the respondents' organisation paying a ransom.





34%

of industry professionals believe their organisation has insurance in place to cover cyber attacks.

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of shipping companies spend less than \$100K per year on cyber security management.

\$182,000

An average, cyber attacks cost ship operators \$182,000 per year.

For **1 in 12** ship operators (8%), the average cost of cyber attacks is:

\$1.8MILLION PER YEAR $HFW \mid HFW$ consulting $\mid \mathbb{R}$ cyberowl $\mid \odot$ Thetius

Recommendations to industry

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Recommendations to industry

1. Set up a dedicated cyber security directorate within fleet operations that covers both IT and OT security $HFW \mid HFW$ consulting \Re cyberowl \Im Thetius

Recommendations to industry

2. Implement a comprehensive cyber incident training and drill programme

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Recommendations to industry

3. Develop minimum security standards for suppliers and partners

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Recommendations to industry

4. Conduct an urgent review of insurance policies and seek legal guidance on ransom payments

